

Owner Agreement

The Lodge at New Tampa
15403 Morris Bridge Road
Thonotosassa, Fl. 33592
Phone: 813-986-2226
Fax: 813-986-2205
Email: info@TheLodgeForDogs.com



Owner Agreement

This is an agreement between the Lodge at New Tampa and the pet owner whose signature appears below (hereinafter called "Owner")

Following are the terms of service for the stay of the Pet (Name) _____ (the "Pet") and Owner (Name) _____ (the "Owner") as a boarding or daycare guest of The Lodge at New Tampa.

This agreement shall be valid for 1 year from the date signed.

1. Owner agrees to pay the pet care service rate in effect on the date Pet is checked into The Lodge at New Tampa and to pay for any additional services requested when Owner picks up Pet. The Lodge at New Tampa reserves the right to deny admittance to the Pet for any reason, at any time. Owner further agrees that all charges incurred shall be due and payable upon the departure of the Pet and that the Pet shall not leave The Lodge at New Tampa until all charges have been paid in full.
2. Owner specifically represents that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances.
3. Owner understands and agrees that in admitting their pet, The Lodge at New Tampa has relied on their representation that their pets are in good health and have not been ill with any communicable condition within the last 60 days. Owner further certifies that their pet or pets have not harmed or shown aggressive or threatening behavior towards any person or other pet.
4. Owner understands and agrees The Lodge at New Tampa and their staff will not be liable for any problems that develop, provided reasonable care and precautions are followed, and Owner hereby releases them of any liability of any kind whatsoever arising from their pet's stay at The Lodge at New Tampa.
5. Owner agrees to be solely responsible for any and all acts of behavior of their pet while in the care of The Lodge at New Tampa, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet. Owner further indemnifies the Lodge at New Tampa against any claims made against The Lodge at New Tampa, or its employees or members of or other agents for losses or damages of any kind suffered by The Lodge at New Tampa as a result of Owner's failure to inform The Lodge at New Tampa of any pre-existing condition of the pet may have (such as illness or aggression problems) which were otherwise caused by the Pet.
6. Owner understands and agrees that if their pet becomes ill or injured, or if the state of the pet's health otherwise requires professional attention, The Lodge at New Tampa, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet and the expenses thereof shall be paid by the owner.
7. Boarding charges are calculated by the night. Check-in time is anytime during our regular business hours. Check out time is 1pm Monday thru Saturday. There is a \$25.00 late pick-up charge for all dogs after picked up after 1 pm. On Sundays, you may pick up your pet between the hours of 9 am and 10 am and avoid any additional Sunday charges. If you chose to pick up your pet between 10 am and up to 4 pm you will be charged for Sunday night's lodging.
8. Owner understands and agrees that if their pet is not picked up by the end of the business day, The Lodge at New Tampa is authorized to take whatever action is deemed necessary for the continuing care of their pet and Owner agrees to pay for any costs associated with continued care.

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9. In an emergency, The Lodge at New Tampa will attempt to contact the pet's personal veterinarian as well as the emergency contact provided by the Owner: however, such an emergency might not provide the time to do so prior to the administration of care, Owner authorizes The Lodge at New Tampa to obtain medical attention for the pet from any qualified veterinarian and to transport the Pet to and from that veterinarian when The Lodge at New Tampa deems such medical care is important to the Pet's health. Owner grants The Lodge at New Tampa or its employees or agents full power of decision making involving the medical treatment of the Pet and agrees to pay for all costs. This applies to any claims for injuries or damages related to such medical care or transport. In the event of a Pet's death the Owner's emergency contact will be notified immediately.
10. Owner understands that the concept of dog daycare, group play and overnight boarding is to allow dogs to be socialized by interacting with people and dogs. Dogs in daycare or group play may toss toys, jump or romp with other dogs. Although these activities are supervised, any time dogs play together, there is a possibility of injury from rough play or combative behavior. Group play is not for pets that have temperament problems such as aggression or extreme shyness with other dogs or people. Should an injury occur during the Pet's use of the facilities, the owner agrees not to bring any liability of any type on The Lodge at New Tampa.
11. Owner agrees to provide The Lodge at New Tampa with proof of required vaccinations given by a licensed veterinarian. If The Lodge at New Tampa can not confirm vaccination by a licensed veterinarian, we will not be able to board your pet. We do not accept vaccinations done by breeders or pet owners (even if the owner is a nurse or physician). We strongly encourage Owner to fax the Pet's vaccination records prior to admission. It is the responsibility of the Owner to ensure the pet's vaccinations are current.
12. The Lodge at New Tampa will not be held responsible for any injuries, escape or death due to acts of nature, such as Fire, Tornadoes, or Hurricanes. The Lodge at New Tampa will take responsible measures to ensure the safety of all the pets in their possession during a natural disaster. If time prevails, all efforts will be made to contact owner before such an event so arrangements can be made for the safety of their pet.
13. Any controversy or claim arising out of or relating to this agreement, or breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the cost of such arbitration and reasonable attorney's fees of the prevailing party.

I certify that I have read and understand the policies of The Lodge at New Tampa set forth in this agreement and I agree to abide by these policies and accept all the terms of this agreement.

The Lodge at New Tampa

Owner/Representative

By _____

By _____

Date _____

Date _____

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Owner Agreement Addendum

This is an agreement between The Lodge at New Tampa and the pet owner whose signature appears below (hereinafter called, "Owner").

Following are the terms of service for the stay of Pet(s) named _____ ("Pet(s)") and Owner named _____ ("Owner") as a boarding, daycare, or grooming guest of The Lodge at New Tampa.

This agreement shall be valid for one (1) year from the date signed.

1. **DESTRUCTION OF PROPERTY:**

Owner agrees to be solely responsible for any and all acts of behavior by their pet(s) while in the care of The Lodge at New Tampa, to include payment of costs for injury to staff or other animals or damage to the facility caused by the pet(s). This includes any damage to any room structure and/or its furnishings, including but not limited to: damage to log beds, damage to doors, damage to weather stripping, damage to walls of rooms, damage to doggy doors and lanai field turf.

2. **BED POLICY:**

If Owner requests a bed for their pet(s) while in the care of The Lodge at New Tampa, the Owner will be responsible for any charges for the bed if the pet(s) destroy it during his/her boarding stay.

3. **CHECK OUT CHARGES:**

Boarding charges are calculated by the night. Check-in time is anytime during regular business hours. Check-out time is 1:00 pm Monday through Saturday. There is a \$25.00 late pick-up charge assessed for all pet(s) picked up after 1:00 pm. On Sundays, you may pick up your pet between the hours of 9:00 am and 10:00 am to avoid any Sunday boarding charges. If you choose to pick up the pet(s) between 10:00 am until 4:00 pm on Sunday, you will be charged for Sunday night's lodging. This will enable your pet(s) to remain in his/her suite comfortably until you arrive, without any time constraints.

4. **DEPARTURE DAY CARE POLICY:**

Daycare can be added to any pick-up day (including Monday thru Saturday) there is availability, at the charge \$25.00 per dog (weather permitting). Dogs allowed into the Daycare program must be social and have participated in the program during their current boarding stay. The Pet(s) are free to stay until our closing on that particular day. Arrangements for daycare on the pick-up day can be scheduled at that time of check-only.

Note: Dogs that are departing after 10 a.m. on Sundays will still be charged a full room charge, but may go out to daycare if their room comes included with daycare. Daycare for \$25.00 on a Sunday will not replace the late pick up charge and will still be charged a room charge.

I certify that I have read and understand the policies of The Lodge at New Tampa set forth in this agreement and I agree to abide by these policies and accept the terms of this agreement.

Owner/Owner's Representative

Signed: _____ Date: _____

Thank you for your reservation. We look forward to seeing you and your pet at The Lodge. On the day you make your reservation request, please allow the entire business day for us to contact you about your reservation information. If you have any questions about your pet's reservation or the reservation process, please do not hesitate to call us at 813-986-2226 during our regular business hours.